Additional Services Fees

Prices in MXN applicable for domestic routes within Mexico (unless otherwise specified). Prices subject to current exchange rate.

Bagagge

Product	Specifications	Booking	Pre-flight	Airport and boarding gate
1st checked bag 55 lb and 62 total in	Domestic route	LS $350 HS $400	LS $500 HS $550	LS $600 HS $700
	International route	LS $735 HS $840	LS $945 HS $1,050	N/A
Extra checked bag 55 lb and 62 total in each	Domestic route	LS $350 HS $400	LS $500 HS $550	LS $1,000 HS $1,100
	International route	LS $735 HS $840	LS $945 HS $1,050	N/A
Extra weight in carry on Take up to 44 lb in max 2 pieces	Domestic route	Web & Call Center LS $199 HS $299 Airport LS $300 HS $350	LS $299 HS $399	Counter: LS $500 / HS $600 Boarding gate: LS $500 / HS $600 *All routes departing from Mexico
Excess baggage 26 to 35 kg	Applies to checked baggage	-	-	LS $750 HS $850
Excess baggage 36 to 45 kg	Applies to checked baggage	-	-	LS $1,750 HS $1,850
Sports Equipment Up to 55 lbs and 98.4 in	Domestic route	LS $850 HS $900	LS $950 HS $1,000	LS $1,100 HS $1,200
	International route	LS $1,575 HS $1,680	LS $1,995 HS $2,100	N/A
Musical instrument	On board: up to 22 lbs and 51 total in Checked: up to 55 lbs and 62 total in	$300		$500

Combos

Product	Specifications	Booking	Pre-flight	Airport
More Baggage Combo (Available only during the booking process)	• 1 checked bag • Extra weight in cabin bag • 1 sports equipment or musical instrument	Dom route LS $400 HS $450	-	LS $650 HS $750
		Int route LS $945 HS $1,050	-	N/A
More Flexibility Combo (Available only during the booking process)	• 1 flight change (date, route, time and/or name) • Hop on/ Hop off: take the immediate flight before or after (same date and destination as your original flight) • Departure protection	$358 - $459	-	$400
More Speed Combo (Available only during the booking process)	• Quick seat selection • Priority boarding • Business fast pass (US & Costa Rica airports) • Express check-in (domestic routes)	$148 - $169	-	$150

LS = Low Season. Applicable during: February, March, May, June, September, October, November
HS = High Season. Applicable during: January, April, July, August, December

Seats

Product	Specifications	Booking	Pre-flight	Airport
First Row Seat	Enjoy being the first one to get off the plane	$189 - $204		$300
Quick Seat (Rows 2 to 5)	Be part of the first ones to get off the plane	$148 - $163		$300
Extra Space Seat (Emergency exit seat)	Enjoy more space and comfort during your flight	$169 - $184		$300
Front Seat (From the sixth row up to the last row before the first Emergency Exit)	The most wanted seats, choose your favorite!	Web $135 - $144 Call Center $150		$150
Regular Seat (First back section)	Cheaper options to select your favorite	Web $114 - $135 Call Center $150		$150
Back Seat (Second back section)	Cheaper options to select your favorite	Web $114 - $125 Call Center $150		$150

Flexibility

Product	Specifications	Booking	Pre-flight	Airport
Itinerary change	More than 24 hours before flight departure time	-	$750	$750
Itinerary change	Between 24 and 4 hours before flight departure time	-	$1,000	$1,000
Name change	Allows you to change the name on your ticket up to 4 hours before your flight	-	$799	-

Payment forms

Product	Specifications	Booking	Pre-flight	Airport
Hold my fare (Available only during the booking process)	Hold the best fare and pay your flight up to 72 hours after you book it	$80	-	-
3rd party payment (Available only during the booking process)	Alternative payment method that allows you to pay in the available branches up to 24 hours after booking	$119	-	-
3 months deferred payment (Available only during the booking process)	Defer your booking to 3 months. Available only for purchases in MXN	8.5% of the total reservation	-	-
5 months deferred payment (Available only during the booking process)	Defer your booking to 5 months. Available only for purchases in MXN	10% of the total reservation	-	-
6 months deferred payment (Available only during the booking process)	Defer your booking to 6 months. Available only for purchases in MXN	13.50% of the total reservation	-	-
9 months deferred payment (Available only during the booking process)	Defer your booking to 9 months. Available only for purchases in MXN	17.5% of the total reservation	-	-
10 months deferred payment (Available only during the booking process)	Defer your booking to 10 months. Available only for purchases in MXN	18% of the total reservation	-	-
12 months deferred payment (Available only during the booking process)	Defer your booking to 12 months. Available only for purchases in MXN	18% of the total reservation	-	-
18 months deferred payment (Available only during the booking process)	Defer your booking to 18 months. Available only for purchases in MXN	18% of the total reservation	-	-

Memberships

Product	Specifications	Booking	Pre-flight	Airport
Individual v.club	Get your annual membership to access exclusive benefits	$549	-	-
Group v.club	Annual membership for you and 6 additional travelers	$2,199	-	-
v.club upgrade	Upgrade your Individual membership to a Group membership	$1,699	-	-
v.club subscription	Get your v.club membership as a monthly subscription to access exclusive benefits	$49 MXN/per month	-	-

Additional services

Product	Specifications		Booking	Pre-flight	Airport
Pet in belly	Up to 99 lbs (pet + kennel)		$899		$1,000
Pet on board	Bring your dog or cat on board up to 22 lbs (pet + kennel)		$999		LS $1,200 HS $1,400
Baby combo	Allows you to take baby items when you travel with an infant between 7 days and 2 years old		$399		$500
Volaris is with me	Service for unaccompanied minors or seniors		$499		$500
TripAssistance	Be protected against the unexpected with our travel insurance		$133		$200
Express check-in	Get your boarding pass directly in your email. Only for domestic routes		$19	-	-
Priority boarding	Be the first to board the plane among the boarding group 1		$49		
Departure protection	When purchasing this service, you can get an electronic credit if you miss your flight		LS $99 HS $129	-	-
On Time Performance Guarantee	Receive an electronic credit if your flight is more than 30 minutes late		$49		$50
Shuttle Playa del Carmen	Cancun - Playa del Carmen - Cancun		$200		
Shuttle Cancun	Cancun - Hotel zone - Cancun		$100		
Personal Attention	Purchase this service in case you cannot print your boarding pass		$30		$70
Business fast pass	Get fast access to the security lane in US* and Costa Rica airports. *Restrictions apply		$9.99 USD		
Cross Border Xpress (CBX)	Cross the border between Mexico and the US (Tijuana - San Diego) without leaving the airport		$16 USD		$20 USD
Por un Cielito Limpio (Complete)	Contribution to help reduce your carbon footprint. The amount depends on the type of route	Short route (0 - 500 mi)	$22		
		Medium (500 - 1000 mi)	$32		
		Large (>1000 mi)	$42		
Por un Cielito Limpio (Partial)	It is a partial contribution to reduce your carbon footprint		$22		
Parking (First day)	Park safely in the Valet Parking at the Marriot Hotel in front of Terminal 1 - Bay 7 of Mexico City Airport. Only a few minutes walking from our counters		$195		
Parking (For each additional day)			$105		
Premium lounge Monterrey	Get access to the Premium lounge at Monterrey airport		$350		
Premium lounge Mazatlan	Get access to the Premium lounge at Mazatlan airport		$350		
Premium lounge Culiacan	Get access to the Premium lounge at Culiacan airport		$350		
SMS notification	Get notifications related to your flight via SMS		$30	-	-