

Additional Services Fees

Prices in USD applicable for international routes to/from Mexico and the US (unless otherwise specified). Prices subject to current exchange rate.

Baggage

Product	Specifications	Booking	Pre-flight	Airport and boarding gate
1st checked bag 55 lb and 62 total in	Domestic route	LS \$18.99 HS \$21.99	LS \$26.99 HS \$29.99	N/A
	International route	LS \$35 HS \$40	LS \$45 HS \$50	LS \$50 HS \$60
Extra checked bag 55 lb and 62 total in each	Domestic route	LS \$18.99 HS \$21.99	LS \$26.99 HS \$29.99	N/A
	International route	LS \$35 HS \$40	LS \$45 HS \$50	LS \$100 HS \$110
Extra weight in carry on	Increase your cabin baggage up to 44 lb in max 2 pieces	Web & Call Center LS \$23.99 HS \$27.99 Airport LS \$28 HS \$33	LS \$25.99 HS \$29.99	From Mexico: LS \$500 / HS \$600 MXN From US/CAM: LS \$50 / HS \$55
Excess baggage 26 to 35 kg	Applies to checked baggage	-	-	LS \$75 HS \$85
Excess baggage 36 to 45 kg	Applies to checked baggage	-	-	LS \$175 HS \$185
Sports Equipment Up to 55 lbs and 98.4 in	Domestic route	LS \$46.99 HS \$50	LS \$51.99 HS \$57.99	LS \$110 HS \$120
	International route	LS \$75 HS \$80	LS \$95 HS \$100	N/A
Musical instrument	On board: up to 22 lbs and 51 total in Checked: up to 55 lbs and 62 total in	\$30.99		\$50

Combos

Product	Specifications	Booking	Pre-flight	Airport
More Baggage Combo (Available only during the booking process)	<ul style="list-style-type: none"> • 1 checked bag • Extra weight in cabin bag • 1 sports equipment or musical instrument 	Dom route LS \$21.99 HS \$24.99	-	N/A
		Int route LS \$45 HS \$50	-	LS \$60 HS \$70
More Flexibility Combo (Available only during the booking process)	<ul style="list-style-type: none"> • 1 flight change (date, route, time and/or name) • Hop on/ Hop off: take the immediate flight before or after (same date and destination as your original flight) • Departure protection 	\$31.99 - \$38.99	-	\$35
More Speed Combo (Available only during the booking process)	<ul style="list-style-type: none"> • Quick seat selection • Priority boarding • Business fast pass (US & Costa Rica airports) • Express check-in (domestic routes) 	\$15.99 - \$16.99	-	\$15

LS = Low Season. Applicable during: February, March, May, June, September, October, November

HS = High Season. Applicable during: January, April, July, August, December

Seats

Product	Specifications	Booking	Pre-flight	Airport
First Row Seat	Enjoy being the first one to get off the plane		\$24.99 - \$27.99	\$30
Quick Seat (Rows 2 to 5)	Be part of the first ones to get off the plane		\$17.99 - \$20.99	\$30
Extra Space Seat (Emergency exit seat)	Enjoy more space and comfort during your flight		\$19.99 - \$22.99	\$30
Front Seat (From the sixth row up to the last row before the first Emergency Exit)	The most wanted seats, choose your favorite!		Web \$13.99 - \$15.99 Call Center \$13	\$15
Regular Seat (First back section)	Cheaper options to select your favorite		Web \$10.99 - \$13.99 Call Center \$13	\$15
Back Seat (Second back section)	Cheaper options to select your favorite		Web \$9.99 - \$12.99 Call Center \$13	\$15

Flexibility

Product	Specifications	Booking	Pre-flight	Airport
Itinerary change	More than 24 hours before flight departure time	-	\$74.99	\$75
Itinerary change	Between 24 and 4 hours before flight departure time	-	\$99.99	\$100
Name change	Allows you to change the name on your ticket up to 4 hours before your flight	-	\$79.99	-

Payment forms

Product	Specifications	Booking	Pre-flight	Airport
Hold my fare (Available only during the booking process)	Hold the best fare and pay your flight up to 72 hours after you book it	\$8.99	-	-
3rd party payment (Available only during the booking process)	Alternative payment method that allows you to pay in the available branches up to 24 hours after booking	\$11.99	-	-
3 months deferred payment (Available only during the booking process)	Defer your booking to 3 months. Available only for purchases in MXN	8.5% of the total reservation	-	-
5 months deferred payment (Available only during the booking process)	Defer your booking to 5 months. Available only for purchases in MXN	10% of the total reservation	-	-
6 months deferred payment (Available only during the booking process)	Defer your booking to 6 months. Available only for purchases in MXN	13.50% of the total reservation	-	-
9 months deferred payment (Available only during the booking process)	Defer your booking to 9 months. Available only for purchases in MXN	17.5% of the total reservation	-	-
10 months deferred payment (Available only during the booking process)	Defer your booking to 10 months. Available only for purchases in MXN	18% of the total reservation	-	-
12 months deferred payment (Available only during the booking process)	Defer your booking to 12 months. Available only for purchases in MXN	18% of the total reservation	-	-
18 months deferred payment (Available only during the booking process)	Defer your booking to 18 months. Available only for purchases in MXN	18% of the total reservation	-	-

Memberships

Product	Specifications	Booking	Pre-flight	Airport
Individual v.club	Get your annual membership to access exclusive benefits	\$54.99	-	-
Group v.club	Annual membership for you and 6 additional travelers	\$219.99	-	-
v.club upgrade	Upgrade your Individual membership to a Group membership	\$169.99	-	-
v.club subscription	Get your v.club membership as a monthly subscription to access exclusive benefits	\$49 MXN/per month	-	-

Additional services

Product	Specifications	Booking	Pre-flight	Airport
Pet in belly	Up to 99 lbs (pet + kennel)		\$89.99	\$100
Pet on board	Bring your dog or cat on board up to 22 lbs (pet + kennel)		\$99.99	LS \$120 HS \$140
Baby combo	Allows you to take baby items when you travel with an infant between 7 days and 2 years old		\$39.99	\$50
Volaris is with me	Service for unaccompanied minors or seniors		\$49.99	\$50
TripAssistance	Be protected against the unexpected with our travel insurance		\$8.99	\$10
Express check-in	Get your boarding pass directly in your email. Only for domestic routes	\$19 MXN	-	-
Priority boarding	Be the first to board the plane among the boarding group 1		\$4.99	\$5
Departure protection	When purchasing this service, you can get an electronic credit if you miss your flight	LS \$9.99 HS \$12.99	-	-
On Time Performance Guarantee	Receive an electronic credit if your flight is more than 30 minutes late		\$4.99	\$5
Shuttle Playa del Carmen	Cancun - Playa del Carmen - Cancun		\$200 MXN	
Shuttle Cancun	Cancun - Hotel zone - Cancun		\$100 MXN	
Personal Attention	Purchase this service in case you cannot print your boarding pass		\$3.99	\$7
Business fast pass	Get fast access to the security lane in US* and Costa Rica airports. *Restrictions apply		\$9.99	
Cross Border Xpress (CBX)	Cross the border between Mexico and the US (Tijuana - San Diego) without leaving the airport		\$16	\$20
Por un Cielito Limpio (Complete)	Contribution to help reduce your carbon footprint. The amount depends on the type of route	Short route (0 - 500 mi)	\$2	
		Medium (500 - 1000 mi)	\$3	
		Large (>1000 mi)	\$4	
Por un Cielito Limpio (Partial)	It is a partial contribution to reduce your carbon footprint		\$2	
Parking (First day)	Park safely in the Valet Parking at the Marriot Hotel in front of Terminal 1 - Bay 7 of Mexico City Airport. Only a few minutes walking from our counters		\$195 MXN	
Parking (For each additional day)			\$105 MXN	
Premium lounge Monterrey	Get access to the Premium lounge at Monterrey airport		\$25	
Premium lounge Mazatlan	Get access to the Premium lounge at Mazatlan airport		\$25	
Premium lounge Culiacan	Get access to the Premium lounge at Culiacan airport		\$25	
SMS notification	Get notifications related to your flight via SMS	\$3	-	-