

CBX terms and conditions

When booking a flight to Tijuana Cross-Border Xpress TJX, the CBX service will be added automatically.

When booking a flight to **Tijuana Cross-Border Xpress TJX, the CBX service** (closed pedestrian bridge that spans the border between the United States of America and the United Mexican States) will be added automatically in the passenger's final reservation, the CBX service will be independent of the base rate where the amount for the direct flight from / to Tijuana is contemplated, any additional service that you wish to add may be added and used only to the flight segment, not on the crosswalk. The boarding pass can be used to board the flight and to enter the Cross Border Xpress, the client must consult the documents required to enter at the **www.crossborderexpress.com** link. In case you have not selected the **Tijuana Cross-Border Xpress TJX station, the CBX service** can be purchased independently if the selected route is from / to Tijuana. We recommend the client to show up 2 hours in advance at the CBX pedestrian bridge in case of having a flight departing from TJX to enter the pedestrian crossing. These two hours are calculated in addition to the 2 hours that the client must be at the Tijuana Airport. The client whose destination is TJX has up to 2 hours after the arrival of his flight to enter the pedestrian crossing when his flight is arriving at TJX. If the flight is canceled due to issues attributable to Volaris, the charge made to the CBX customer within the plane ticket will have to be reimbursed in the same way. Volaris is not responsible for passengers who do not consider the suggested time for entering the CBX, likewise, Volaris only guarantees the delivery of the access pass to CBX, however, the authorization to enter the country depends entirely on the authorities. Therefore, if the authority denies access to the CBX, Volaris is not responsible for the loss of flights for this reason. The user must present their boarding pass at the pre-purchased ticket service counters located in the baggage claim area, next to band 4 or in the case of having purchased the service separately, the password must be shown. Confirmation of the CBX ticket, at the counters they will provide you with a boarding pass, which must be presented at the entrance of the bridge at the time it is requested. Passengers who cross from the CBX Terminal to the Tijuana Airport may do so within twenty-four (24) hours prior to the departure time of their flight. The boarding pass may be used to board the flight and to enter the Cross Border Express, the client must consult the documents required to enter, as well as the restrictions established by the corresponding authorities, which are available within the website **www.crossborderexpress.com**. The TJX station is a domestic station, when selecting this route, the crossing to San Diego / Otay must be done on foot. The CBX service to children under 12 years old traveling unaccompanied is restricted. Unaccompanied passengers between the ages of 12 and 17 must purchase the **"Unaccompanied Teen"** service sold on the official CBX website **www.crossborderexpress.com** on a mandatory basis. If these passengers travel together with an adult, they will not require any extra service. If a change is required, the products purchased in the reservation will be kept, as well as the CBX service.