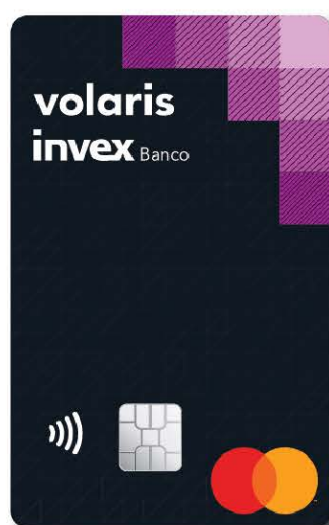
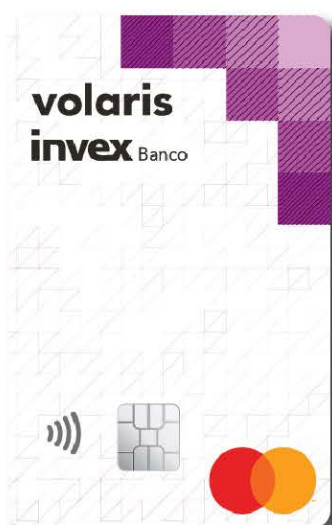
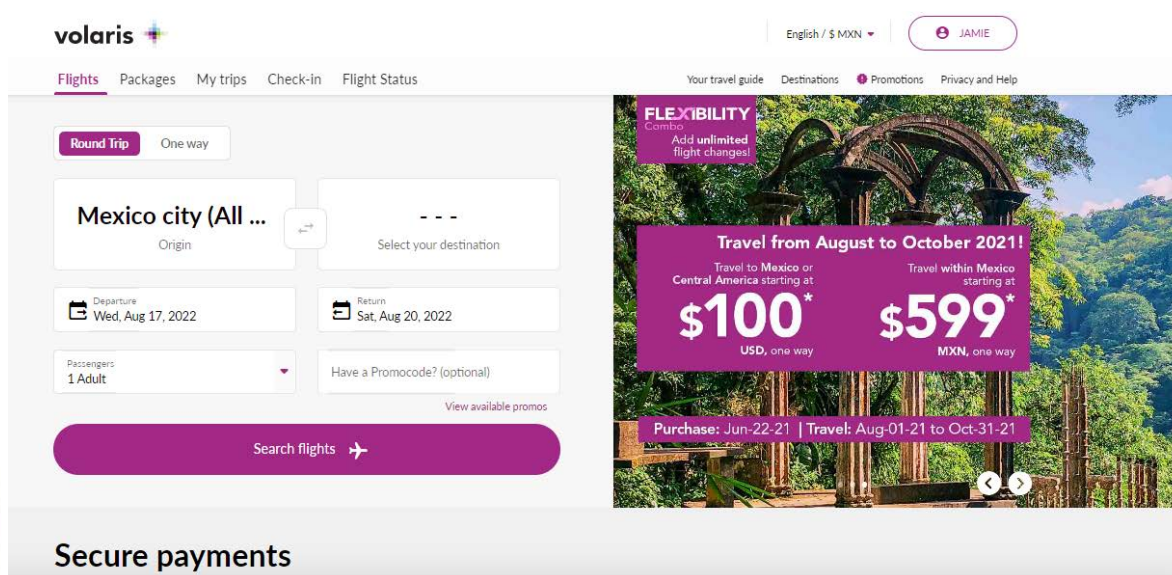


Your Volaris eWallet



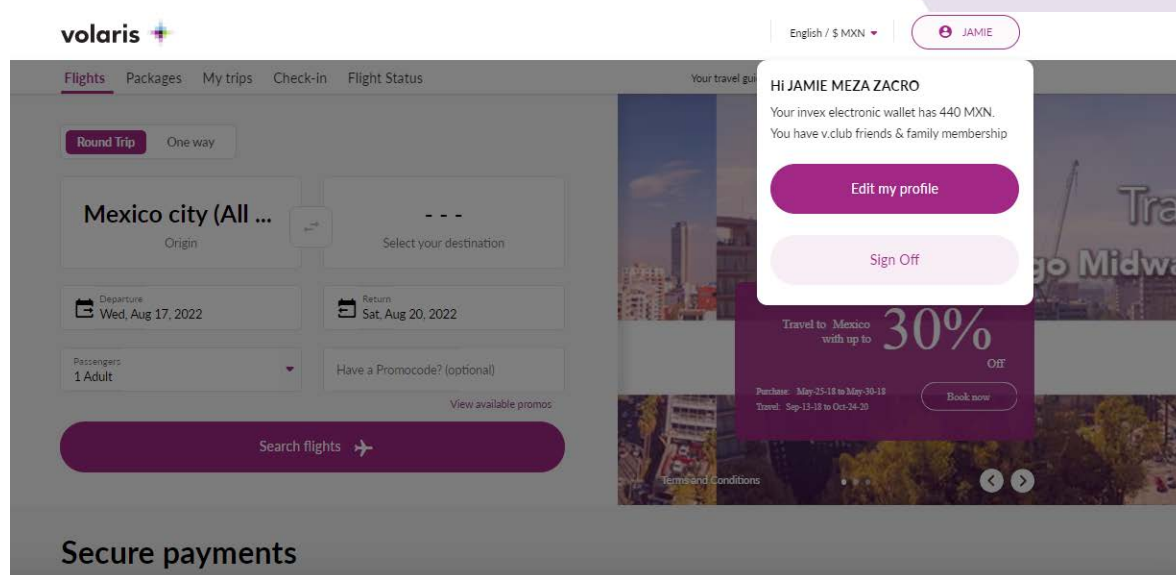
Guide for checking your balance or purchasing a plane ticket with your Volaris eWallet.

1. Go to volaris.com and log in at the top right with the username and password used to register the card.



The screenshot shows the Volaris website homepage. At the top, there's a navigation bar with the Volaris logo, a language/currency selector (English / \$ MXN), and a user profile icon labeled 'JAMIE'. Below the navigation bar, there are tabs for 'Flights', 'Packages', 'My trips', 'Check-in', and 'Flight Status'. The main content area features a flight search form with fields for 'Origin' (Mexico city (All ...)), 'Destination' (Select your destination), 'Departure' (Wed, Aug 17, 2022), 'Return' (Sat, Aug 20, 2022), 'Passengers' (1 Adult), and a 'Have a Promocode? (optional)' field. A 'Search flights' button is at the bottom of the form. To the right of the search form is a large promotional banner for 'FLEXIBILITY Combo' with the text 'Add unlimited flight changes!'. The banner also includes a 'Travel from August to October 2021!' offer with prices of '\$100* USD, one way' and '\$599* MXN, one way'. Below the banner, there's a 'Purchase: Jun-22-21 | Travel: Aug-01-21 to Oct-31-21' section. At the bottom of the page, there's a 'Secure payments' section.

2. Check the amount available in your Volaris eWallet after signing in at the top right of the page.



This screenshot shows the Volaris website with the user profile dropdown menu open. The menu is located in the top right corner and contains the following items: 'Hi JAMIE MEZA ZACRO', 'Your invex electronic wallet has 440 MXN.', 'You have v.club friends & family membership', 'Edit my profile', and 'Sign Off'. Below the menu, there's a promotional banner for 'Travel to Mexico with up to 30% OFF'. The banner includes a 'Purchase: May-25-18 to May-30-18' and 'Travel: Sep-13-18 to Oct-24-20' section, along with a 'Book now' button. At the bottom of the page, there's a 'Secure payments' section.

3. Start your ticket purchase by selecting your origin, destination, travel date, and number of passengers.

The screenshot shows the Volaris website's flight booking interface. At the top, there's a navigation bar with 'Flights', 'Packages', 'My trips', 'Check-in', and 'Flight Status'. Below this, a search form is visible with fields for 'Round Trip' (selected), 'One way', 'Origin' (Mexico city (All ...)), 'Destination' (Cancun), 'Departure' (Wed, Aug 31, 2022), 'Return' (Thu, Sep 1, 2022), 'Passengers' (1 Adult), and a 'Have a Promocode? (optional)' field. A 'Search flights' button is at the bottom of the form. To the right, a large promotional banner for 'FLEXIBILITY' offers 'Travel from August to October 2021!' with prices starting at '\$100*' for USD, one way, and '\$599*' for MXN, one way. The banner also mentions 'Purchase: Jun-22-21 | Travel: Aug-01-21 to Oct-31-21'.

Secure payments

This screenshot shows the same Volaris flight booking interface, but with a 'Confirm your selected dates' modal window open. The modal displays two calendars for August and September 2022. The August calendar shows dates from 1 to 31, with the 31st highlighted in red. The September calendar shows dates from 1 to 30, with the 1st highlighted in red. Below the calendars, there are links for 'Lowest Prices', 'No flights available', and 'Estimated prices without TUA expressed in MXN'. A 'Done' button is at the bottom right of the modal. The background shows the same search form and promotional banner as the previous screenshot.

Secure payments

- Select the fare type (Basic, Classic, Plus). If you have an active v.club membership or you are a Volaris INVEX 2.0 card holder, which has the Individual v.club membership benefit, you may select that fare. Otherwise, you may get it in the next step.

The screenshot shows the Volaris website interface for selecting a flight. The top navigation bar includes the Volaris logo, language/currency settings (English / \$ MXN), and a user profile (JAMIE). The main heading is "Choose your departure flight" for the route "Mexico City (All airports) to Cancun". Below this, a calendar view shows dates from Sunday, Aug 28, 2022, to Saturday, Sep 3, 2022, with prices ranging from \$235 MXN to \$235 MXN. The "Wednesday, Aug 31, 2022" option is highlighted. Below the calendar, there are two columns: "Regular prices" and "v.club prices". The "v.club prices" column shows a significant discount, with the 8:50 AM flight priced at \$653 MXN (down from \$1,003 MXN) and the 10:10 AM flight priced at \$169 MXN (down from \$271 MXN). The interface also includes a "Your reservation" sidebar showing "Passengers" and "1 Adult".

The screenshot shows a promotional overlay for v.club membership. The overlay is titled "¿Ya tienes una cuenta v.club? Entre aquí" and "Únete a v.club y disfruta de los beneficios". It lists several benefits:

- v. con los mejores precios en todos los vuelos y formas de volar.
- v. ahorrando hasta \$500 MXN (\$25 USD) en cada vuelo
- v. con promociones exclusivas todos los jueves.
- Con v.club Amigos y Familia, los niños pagan solo la UTA (Tarifa de Uso de Aeropuerto). Términos y condiciones

 The overlay also mentions "v.club Membresía Individual" for \$8 MXN / Mes* (\$99 MXN / Año). A button labeled "Quiero viajar con los precios v.club" is visible. The background shows a list of flight options, including a 2:10 PM flight, a 3:14 PM flight, a 5:01 PM flight, and a 6:38 PM flight, all operated by Volaris Mexico.

- Once the flight is selected, you may add 22 lb extra for your carry-on baggage, checked baggage, and the combos that best meet your needs. Remember that if you pay for more than half of your reservation with your Volaris INVEX eWallet or with your Volaris INVEX Card, you get exclusive baggage benefits. Volaris INVEX baggage benefits cannot be combined with fare benefits. For more information, visit our [Volaris INVEX Credit Cards section](#).

With Vuela Basic

- Cards 0, 1 and 2: 1 checked bag of 55 lbs

With Vuela Classic

- Cards 0, 1 and 2: 1 checked bag of 55 lbs

With Vuela Plus

- Card 0: 1 checked bag of 55 lbs
- Cards 1 and 2: 1 checked bag of 77 lbs

Add 22 lbs extra in cabin bag

Your reservation includes only 1 personal item and 1 light cabin bag that weigh no more than 22 lbs between both.

If your bags exceed 22 lbs you must pay the corresponding extra weight fee per segment. If it exceeds checked bag fee will apply.

Learn more about baggage restrictions and more in our [baggage policy](#)

Option	Weight Limit	Price
Personal item and light cabin bag	22 lbs between both	Included with the fare
Personal item and standard cabin bag	44 lbs between both	\$350MXN per passenger

☐ Add 22 lbs extra

☐ Apply for the departure and return flight

Confirm selection

Heads up! You are flying with limited carry-on!

Avoid paying more at the airport! Add 22 lbs extra weight now for much less and ensure the

Your reservation

Details

CUN 12:20 PM

MEX 12:09 PM

Discounted base fare: \$1,036 MXN

Air fare VAT: \$167 MXN

Total: \$1,203 MXN

English / \$ MXN
JAMIE

22 lbs extra in carry
Details
From \$200 MXN

Add

Checked baggage
Details
From \$350 MXN

Add

Get more benefits by adding our combos

More Flexibility

- Unlimited time and date changes
- All dates available
- Refund in case of trip cancellation or interruption test

Details

Only available for residents in Mexico.

Price per person
\$160 MXN

Add

Combo Business

- Unlimited time and date changes
- 22 lbs extra in carry-on
- Standard seat selection at no cost
- Hold your fare for 72 hours

Details

Only available for residents in Mexico.

Price per person
\$760 MXN

Add

Health Insurance

- Medical assistance at home, hotel or lodging
- Accidental death
- Medical transfer in case of emergency or accident

Details

Only available for residents in Mexico.

Price per person
\$138 MXN

Add

1 Adult

Flight costs

Base fare	\$2,813 MXN
Promo discount(PM3DUN)	- \$948 MXN
Promo discount(VOLH50)	- \$829 MXN
Discounted base fare	\$1,036 MXN
Air fare VAT	\$167 MXN
Total	\$1,203 MXN

Optional services

1 personal item	\$0 MXN
1 light cabin bag of 22 lbs	\$0 MXN
Total	\$0 MXN

Total \$1,203 MXN

6. Select your preferred seat.

English / \$ MXN
JAMIE

+ Flights
Seats
Customer's Payment
Confirmation

Select your seats

Select seats later

MEX-CUN Departure
CUN-MEX Return

Mexico City (AICM) - Cancun

1 Adult 1

Total cost of seats \$0 MXN

Next flight

Exit
Exit

A	B	C	D	E	F
Premium			Premium		
1	2	3	4	5	6
7	8	9	10	11	12
Quick exit			Quick exit		
13	14	15	16	17	18
Standard			Standard		
19	20	21	22	23	24
25	26	27	28	29	30

Seat type

- ☐ Premium With extra legroom and quick exit.
- ☐ More space With extra legroom.
- ☐ Quick exit Be among the first ones to get off the plane

Your reservation

Basic

Departure flight
MEX — CUN
12:04 PM 02:20 PM
Wednesday, August 31, 2022

Return flight
CUN — MEX
10:45 AM 01:09 PM
Thursday, September 1, 2022

Passengers

1 Adult

Flight costs

Base fare	\$2,813 MXN
Promo discount(PM3DUN)	- \$948 MXN
Promo discount(VOLH50)	- \$829 MXN
Discounted base fare	\$1,036 MXN
Air fare VAT	\$167 MXN
Total	\$1,203 MXN

Optional services

- The customer details will be pre-filled with the card owner's information. If you choose a Basic, Classic, or Plus fare, the details may be edited. If you select a v.club fare, the details will be locked and cannot be edited, as membership only applies to the owner for Volaris INVEX 2.0 card holders.

Customer and payment information

Customer

1 Adult 1

Adult 1 Primary Customer

First name: [] Last name: []

Date of birth: Day 17, Month Aug, Year 1974

Gender: ☐ Male ☒ Female

Nationality: []

Do you need assistance getting your boarding pass?
[Add personalized attention](#)

[Continue to Contact details](#)

Contact details

We will notify you about any changes in your itinerary or flight status.

☐ Use primary customer name

Your reservation

Basic

Departure flight: MEX — CUN
 12:04 PM — 02:20 PM
 Wednesday, August 31, 2022

Return flight: CUN — MEX
 10:45 AM — 01:09 PM
 Thursday, September 1, 2022

Passengers

1 Adult

Flight costs

Base fare	\$2,813 MXN
Promo discount(PM3DUN)	-\$948 MXN
Promo discount(VOLH50)	-\$829 MXN
Discounted base fare	\$1,036 MXN
Air fare VAT	\$167 MXN
Total	\$1,203 MXN

Optional services

Customer

test test Adult 1

Contact details

We will notify you about any changes in your itinerary or flight status.

☐ Use primary customer name

First name: [] Last name: []

Email: [] Verify email: []

Phone Number: Country MX +52, Number: []

Receive updates on your flight via: ☒ Whatsapp (\$0 MXN)

☐ I accept the use of my personal data and the storage of all the passengers information for operational use according to the Privacy Notice

☐ I want to receive the best promotions and discounts from Volaris and I declare I am 18 years old or older.

[Continue to Payment](#)

Optional services

1 personal item	\$0 MXN
1 light cabin bag of 22 lbs	\$0 MXN
Total	\$0 MXN

TUA

Airport use fee (TUA)	\$830 MXN
Total	\$830 MXN

Total

\$2,033 MXN

8. Select the payment method "Use INVEX eCredit".

The screenshot shows the Volaris website's payment selection interface. On the left, under 'Payment methods', the 'Debit / credit card' option is highlighted. In the center, the 'Available INVEX eCredit amount' is \$440 MXN, with a 'Use INVEX eCredit' button. Below this is a section for 'Enter your card details' with fields for Card Number, Expiration Date (Month and Year), and CVV. A checkbox for 'Pay with an additional card' is also present. On the right, a summary table shows the total cost of \$2,033 MXN, including discounts, base fare, VAT, and optional services like personal items and cabin bags. A section for trip protection is also visible, offering coverage for baggage loss, medical expenses, and trip cancellation for \$198 MXN per person.

9. You will see the total amount available in the wallet, which you can apply to this reservation. If you prefer to apply a lesser amount or keep it the same, manually edit "Amount to pay with your INVEX eCredit". The option to pay by credit card will appear below if the total cost needs to be supplemented with a second payment method.

This screenshot shows the same payment selection interface but with the INVEX eCredit applied. The 'Payment methods' section now shows 'Pay in cash' and 'PayPal' as options. The 'Balance of your INVEX electronic wallet' is \$440 MXN. The 'Total flight costs' are \$2,033 MXN. The 'Amount to pay with your INVEX eCredit' is set to \$440 MXN, with an 'Apply' button. The 'Total payable by credit or debit card' is now \$1,593 MXN. The summary table on the right remains the same, showing a total of \$2,033 MXN. The trip protection section is also visible.

10. Fill out the necessary details.

Payment methods

Debit / credit card

Pay in cash

PayPal

+ More options

Billing information

☐ Use Primary Customer's information

First name Last name

Street and Number

Country: Mexico State: Aguascalientes

City Zip Code

Email Country: MX +52 Number

English / \$ MXN

JAMIE

discount(PM3DUN)	
Promo discount(VOLH50)	- \$829 MXN
Discounted base fare	\$1,036 MXN
Air fare VAT	\$167 MXN
Total	\$1,203 MXN

Optional services

1 personal item	\$0 MXN
1 light cabin bag of 22 lbs	\$0 MXN
Total	\$0 MXN

TUA

Airport use fee (TUA)	\$830 MXN
Total	\$830 MXN

Payment methods

Debit / credit card

Pay in cash

PayPal

+ More options

Protect your trip from unexpected expenses!

For only \$198 MXN per person.

- Baggage loss for up to \$9,500 MXN
- Medical expenses for up to \$190,000 MXN
- Trip cancellation for up to \$19,000 MXN

☐ Yes, I want to protect my trip for **\$198 MXN**
*Service provided by Axa Assistance

☐ No, I don't want to protect my purchase of **\$2,033 MXN** I understand that I am responsible of any expenses unrelated to Volaris that might come up in my trip.

☐ I agree to the [Terms & Conditions](#), [Contract of Carriage](#), and the services shown in the breakdown of my purchase are those that I request.

☐ I'm not a robot

reCAPTCHA

English / \$ MXN

JAMIE

discount(PM3DUN)	
Promo discount(VOLH50)	- \$829 MXN
Discounted base fare	\$1,036 MXN
Air fare VAT	\$167 MXN
Total	\$1,203 MXN

Optional services

1 personal item	\$0 MXN
1 light cabin bag of 22 lbs	\$0 MXN
Total	\$0 MXN

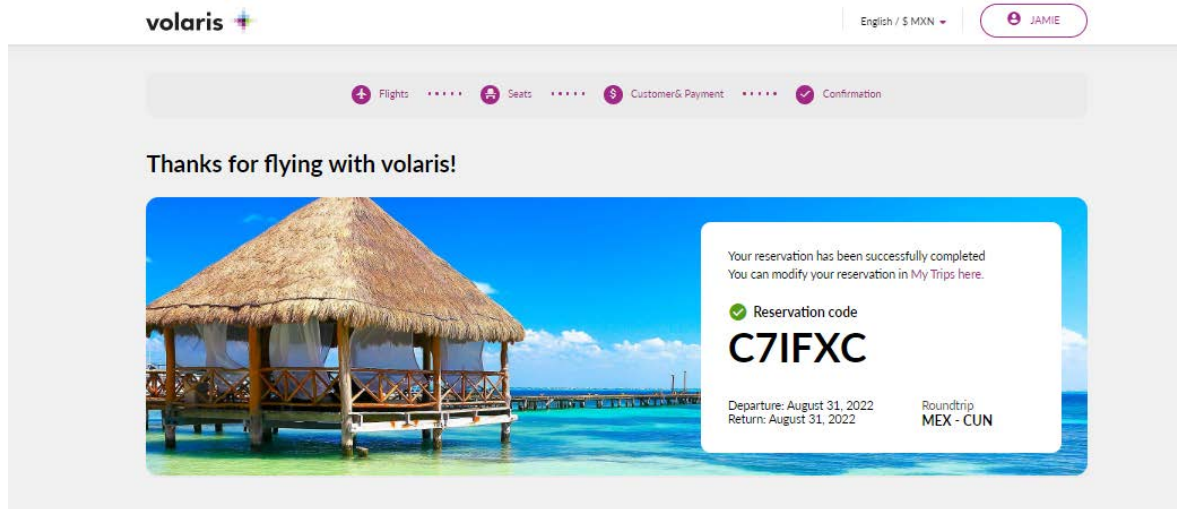
TUA

Airport use fee (TUA)	\$830 MXN
Total	\$830 MXN

Total **\$2,033 MXN**

Pay my trip ✓

11. Click "Pay my trip" to confirm your purchase and get the reservation code. You're all set for your trip!



Your Volaris INVEX eWallet

Here is a recap on how to check your balance or purchase a plane ticket with your Volaris eWallet:

1. Go to volaris.com and log in at the top right with the username and password used to register the card.
2. Check the amount available in your Volaris eWallet after signing in at the top right of the page.
3. Start your ticket purchase by selecting your origin, destination, travel date, and number of passengers.
4. Select the fare type (Basic, Classic, Plus). If you have an active v.club membership or you are a Volaris INVEX 2.0 card holder, which has the Individual v.club membership benefit, you may select that fare.
5. Once the flight is selected, you may add 22 lb extra for your carry-on baggage, checked baggage, and the combos that best meet your needs.

Remember that if you pay for more than half of your reservation with your Volaris INVEX eWallet or with your Volaris INVEX Card, you get exclusive baggage benefits. Volaris INVEX baggage benefits cannot be combined with fare benefits. For more information, visit our [Volaris INVEX Credit Cards section](#).

With Vuela Basic

- Cards 0, 1 and 2: 1 checked bag of 55 lbs

With Vuela Classic

- Cards 0, 1 and 2: 1 checked bag of 55 lbs

With Vuela Plus

- Card 0: 1 checked bag of 55 lbs
- Cards 1 and 2: 1 checked bag of 77 lbs

6. Select your preferred seat.
7. The customer details will be pre-filled with the card owner's information. If you choose a Basic, Classic, or Plus fare, the details may be edited. If you select a v.club fare, the details will be locked and cannot be edited, as membership only applies to the owner for Volaris INVEX 2.0 card holders.
8. Select the payment method "Use INVEX eCredit".
9. You will see the total amount available in the wallet, which you can apply to this reservation. If you prefer to apply a lesser amount or keep it the same, manually edit "Amount to pay with your INVEX eCredit". The option to pay by credit card will appear below if the total cost needs to be supplemented with a second payment method.
10. Fill out the necessary details.
11. Click "Pay my trip" to confirm your purchase and get the reservation code.
You're all set for your trip!