

Business Combo terms and conditions

The Business Combo can only be added through the booking process in volaris.com or the Volaris app when making a reservation. The Business Combo applies to all passengers and all segments within the same reservation; It is important to mention that, although the reservation includes several passengers, the cost of the Business Combo is per person in a round trip. This product is only available and can be purchased if the flight departure date is greater than 7 calendar days from the purchase date. The benefits of this combo are:

- More Flexibility** - Allows unlimited date and time changes to the original flight (only date and time changes are allowed on the same originally contracted route), more than one change can be made without paying a penalty and without covering the difference rate only when the time change is on the same flight date or the new flight date is to be made in low season, to request the aforementioned changes you must do so through the [My trips section](#) on our website. If the change schedule or the new date of the flight is to be made in high season, the penalty charge and fare difference [will apply for changes](#) per person. Check high season dates in [table A for 2021](#), [table B for 2022](#), and [table C for 2023](#). For route changes, name, or high season, you must call the Call Center and the corresponding penalty charge and rate difference will be charged per person. Any change can only be requested and applied up to 4 hours before flight departure. It does not apply to other sales channels. For international routes advertised in foreign currency, and whose payment is to be made in pesos, national currency, the price must consider the corresponding conversion to pesos in national currency according to the exchange rate in effect on the day of payment.
- Carry On** - Only traveling with a basic rate, you will have the benefit of a carry-on luggage (55 cm x 40 cm x 25 cm) in addition to the personal object (35 cm x 45 cm x 20 cm) included in the basic rate. The additional carry-on luggage benefit only applies when traveling with the basic fare, it does not apply when traveling with the classic or plus fare.
- Seat** - The passenger may select their Seat at no cost, except for the seats that are located within the first row, second row and emergency exit. To obtain this benefit, the seat must be selected at the time of booking, if it is not selected at that time, you will have to pay the cost for it later. In case you make the change of date and time of your flight, you must select your seat again and cover the corresponding cost for it in case of those that are not included at no cost.
- Hold your fare** - When you make your reservation and select the Business Combo you can book your flight, paying \$50.00 (fifty pesos 00/100 MN), which will allow you to book your reservation for up to 72 hours. Within the 72 hours you must pay the total cost of your reservation in any of the following payment methods: debit card or credit card on the [My trips page](#). In case you do not settle the total amount of the cost of your reservation within 72 hours, the cost that you have paid per section will not be refundable under any circumstances; on the contrary, when you settle the total cost of your reservation at the time of entering [My trips](#), the total of your reservation will have decreased the amount previously paid for this service.

Table A: 2021 calendar

| Starts | Ends | Season |
|--------------|-------------|-------------|
| September 20 | October 28 | Allowed |
| October 29 | November 2 | Not allowed |
| November 3 | November 11 | Allowed |
| November 12 | November 15 | Not allowed |
| November 16 | November 24 | Allowed |
| November 25 | November 28 | Not allowed |
| November 29 | December 9 | Allowed |
| December 10 | December 31 | Not allowed |



Table B: 2022 calendar

| Starts | Ends | Season |
|--------------|--------------|-------------|
| January 1 | January 10 | Not allowed |
| January 11 | February 3 | Allowed |
| February 4 | February 7 | Not allowed |
| February 8 | March 17 | Allowed |
| March 18 | March 21 | Not allowed |
| March 22 | April 7 | Allowed |
| April 8 | April 25 | Not allowed |
| April 26 | June 2 | Allowed |
| June 3 | August 22 | Not allowed |
| August 23 | September 14 | Allowed |
| September 15 | September 18 | Not allowed |
| September 19 | November 17 | Allowed |
| November 18 | November 21 | Not allowed |
| November 22 | November 23 | Allowed |
| November 24 | November 27 | Not allowed |
| November 28 | December 8 | Allowed |
| December 9 | December 31 | Not allowed |

Table C: 2023 calendar

| Starts | Ends | Season |
|--------------|--------------|-------------|
| January 1 | January 10 | Not allowed |
| January 11 | February 2 | Allowed |
| February 3 | February 6 | Not allowed |
| February 7 | February 16 | Allowed |
| February 17 | March 21 | Not allowed |
| March 22 | March 30 | Allowed |
| March 31 | April 17 | Not allowed |
| April 18 | April 27 | Allowed |
| April 28 | May 1 | Not allowed |
| May 2 | June 1 | Allowed |
| June 2 | August 14 | Not allowed |
| August 15 | September 14 | Allowed |
| September 15 | September 18 | Not allowed |



| | | |
|--------------|-------------|-------------|
| September 19 | November 16 | Allowed |
| November 17 | November 20 | Not allowed |
| November 21 | November 22 | Allowed |
| November 23 | November 26 | Not allowed |
| November 27 | December 7 | Allowed |
| December 8 | December 31 | Not allowed |