

Terms and conditions Flexibility Combo

The Flexibility Combo can only be added through the booking flow on our page volaris.com or the Volaris [app](#) when making a reservation. The Flexibility Combo applies to all passengers and all segments within it.

It allows you to make changes of date and time to the flight originally contracted unlimitedly, to request the changes mentioned you must do so through the [My trips section](#) on our website, more than one change can be made without paying a penalty fee and without covering the fare difference as long as the change is on the schedule or the new travel date is to be made in low season, if the change or the new date of the trip is on high season it will apply the change fee, check high season dates in [table A for 2021](#) and [table B for 2022](#).

For changes of route, name or high season, it is necessary to contact our call and the corresponding charge will be charged. Any changes can only be requested and applied up to 4 hours before the flight departs. Does not apply to other sales channels.

For international routes advertised in foreign currency, and if the payment will be made in national currency MXN (Mexican pesos), the price must consider the conversion corresponding to national currency MXN (Mexican pesos) according to the exchange rate in force at the day of payment.

Passengers who do not purchase the Flexibility Combo will be required to use the current flexibility policy of Volaris published on the [site](#).

Table A: 2021calendar

Starts	Ends	Season
01/01/2021	01/11/2021	Not allowed
01/12/2021	01/28/2021	Allowed
01/29/2021	02/01/2021	Not allowed
02/02/2021	03/11/2021	Allowed
03/12/2021	03/15/2021	Not allowed
03/16/2021	03/25/2021	Allowed
03/26/2021	04/12/2021	Not allowed
04/13/2021	04/29/2021	Allowed
04/30/2021	05/03/2021	Not allowed
05/04/2021	06/03/2021	Allowed
06/04/2021	07/02/2021	Not allowed
07/03/2021	08/09/2021	Not allowed
08/10/2021	08/16/2021	Not allowed
08/17/2021	09/15/2021	Allowed
09/16/2021	09/19/2021	Not allowed
09/20/2021	10/28/2021	Allowed
10/29/2021	11/02/2021	Not allowed
11/03/2021	11/11/2021	Allowed
11/12/2021	11/15/2021	Not allowed
11/16/2021	11/24/2021	Allowed
11/25/2021	11/28/2021	Not allowed
11/29/2021	12/09/2021	Allowed
12/10/2021	12/31/2021	Not allowed

Table B: 2022 calendar

Starts	Ends	Season
01/01/2022	01/10/2022	Not allowed
01/11/2022	02/03/2022	Allowed
02/04/2022	02/07/2022	Not allowed
02/08/2022	03/17/2022	Allowed
03/18/2022	03/21/2022	Not allowed
03/22/2022	04/07/2022	Allowed
04/08/2022	04/25/2022	Not allowed
04/26/2022	06/02/2022	Allowed
06/03/2022	06/30/2022	Not allowed
07/01/2022	08/08/2022	Not allowed
08/09/2022	08/15/2022	Not allowed
08/16/2022	09/15/2022	Allowed
09/16/2022	09/18/2022	Not allowed
09/19/2022	11/17/2022	Allowed
11/18/2022	11/21/2022	Not allowed
11/22/2022	11/23/2022	Allowed
11/24/2022	11/27/2022	Not allowed
11/28/2022	12/08/2022	Allowed
12/09/2022	01/09/2023	Not allowed