

Terms and conditions Flexibility Combo

The Flexibility Combo can only be added through the booking flow on our page Volaris.com when making a reservation or in the [My trips section](#) after having generated a reservation, the Flexibility Combo applies to all passengers and all segments within it.

It allows you to make changes of date and time to the flight originally contracted unlimitedly, to request the changes mentioned you must do so through the [My trips section](#) on our website, more than one change can be made without paying a penalty fee and without covering the fare difference as long as the change is on the schedule or the new travel date is to be made in low season, if the change or the new date of the trip is on high season it will apply the change fee, check high season dates in table A for 2020 and table B for 2021.

For changes of route, name or high season, it is necessary to contact our call and the corresponding charge will be charged. Any changes can only be requested and applied up to 4 hours before the flight departs. Does not apply to other sales channels.

For international routes advertised in foreign currency, and if the payment will be made in national currency MXN (Mexican pesos), the price must consider the conversion corresponding to national currency MXN (Mexican pesos) according to the exchange rate in force at the day of payment.

Passengers who do not purchase the Flexibility Combo will be required to use the current flexibility policy of Volaris published on the [site](#).

Table A: 2020 calendar

Starts	Ends	Season
01/01/2020	01/06/2020	Not allowed
01/07/2020	01/30/2020	Allowed
01/31/2020	02/03/2020	Not allowed
02/04/2020	03/12/2020	Allowed
03/13/2020	03/16/2020	Not allowed
03/17/2020	10/29/2020	Allowed
10/30/2020	11/02/2020	Not allowed
11/03/2020	11/12/2020	Allowed
11/13/2020	11/16/2020	Not allowed
11/17/2020	11/25/2020	Allowed
11/26/2020	11/29/2020	Not allowed
11/30/2020	12/11/2020	Allowed
12/12/2020	12/31/2020	Not allowed

Table B: 2021 calendar

Starts	Ends	Season
01/01/2021	01/06/2021	Not allowed
01/07/2021	01/28/2021	Allowed
01/29/2021	02/01/2021	Not allowed
02/02/2021	03/11/2021	Allowed
03/12/2021	03/15/2021	Not allowed
03/16/2021	03/25/2021	Allowed
03/26/2021	04/12/2021	Not allowed
04/13/2021	04/29/2021	Allowed
04/30/2021	05/03/2021	Not allowed
05/04/2021	06/03/2021	Allowed
06/04/2021	07/02/2021	Allowed
07/03/2021	08/09/2021	Not allowed
08/10/2021	08/16/2021	Allowed
08/17/2021	09/15/2021	Allowed
09/16/2021	09/19/2021	Not allowed
09/20/2021	10/28/2021	Allowed