

## Terms and Conditions Third Party Payment

### Objective:

The following Terms and Conditions (hereinafter, "Terms and Conditions") establish necessary guidelines for use of the Product known as "Third Party Payment" (hereinafter "Product") to be offered by Concesionaria Vuela Compañía de Aviación, S.A.P.I. de C.V. ("Volaris") as follows:

### How does Third Party Payment work? :

Customers who want to pay in cash their bookings have the option to perform their payment at our participant establishments under the following terms:

- 1) Third Party Payment option only appears if the booking have at least 72 hours in advance
- 2) This payment form has an additional cost per passenger on reservation
- 3) If you book your trip from Sunday through Wednesday, you will have available the following establishments to do your payment:
  - a. Banamex
  - b. Inbursa
  - c. HSBC
  - d. Oxxo
  - e. Paynet (7Eleven, Extra, Farmacias del Ahorro y Farmacias Benavides)
  - f. Telecomm
- 4) In case you book your trip from Thursday through Saturday, you will only have available the following establishments to do your payment:
  - a. Oxxo
  - b. Paynet (7Eleven, Extra, Farmacias del Ahorro y Farmacias Benavides)
  - c. Telecomm
- 5) Once your booking is generated, you have 24 hours to conclude your payment with your printed reference at any of the establishments mentioned (partial payments are not accepted)
- 6) Once you have paid your booking, you will receive an email during the next 48 hours with the confirmation and the itinerary details

Important: For any clarification, save your payment voucher

- 7) The day of your trip, do not forget your reservation code, payment voucher and ID



## Specifications per establishment

- HSBC
  - Mention the Service key 8562 to the executive
  - Payment forms: Cash, HSCB Debit Card, HSBC checks
- Inbursa
  - Fill out a payment/deposit form with the agreement number 888000010180
  - Payment forms: Cash, Inbursa Debit Card, Inbursa checks
- Banamex
  - Banamex will charge a fee of \$15 MXN per transaction
  - Payment forms: Cash, Banamex Debit Card, Banamex checks
- Oxxo
  - Oxxo will charge a fee per transaction
  - Only cash payment
  - Maximum amount payable \$10,000 MXN
- PayNet
  - Go to any Store affiliated with Paynet: 7-Eleven, Tiendas Extra, Farmacias Benavides, Farmacias del Ahorro
  - Mention to cashier that is a Paynet service payment
  - Paynet will charge a fee per transaction
  - Only cash payment
  - Maximum amount payable \$10,000 MXN (Farmacia Benavides y tiendas Extra \$5,000)
- Telecomm
  - Only cash payment
  - No maximum amount

If you have any question or comments, contact us at [costumer.resolution@volaris.com](mailto:costumer.resolution@volaris.com)