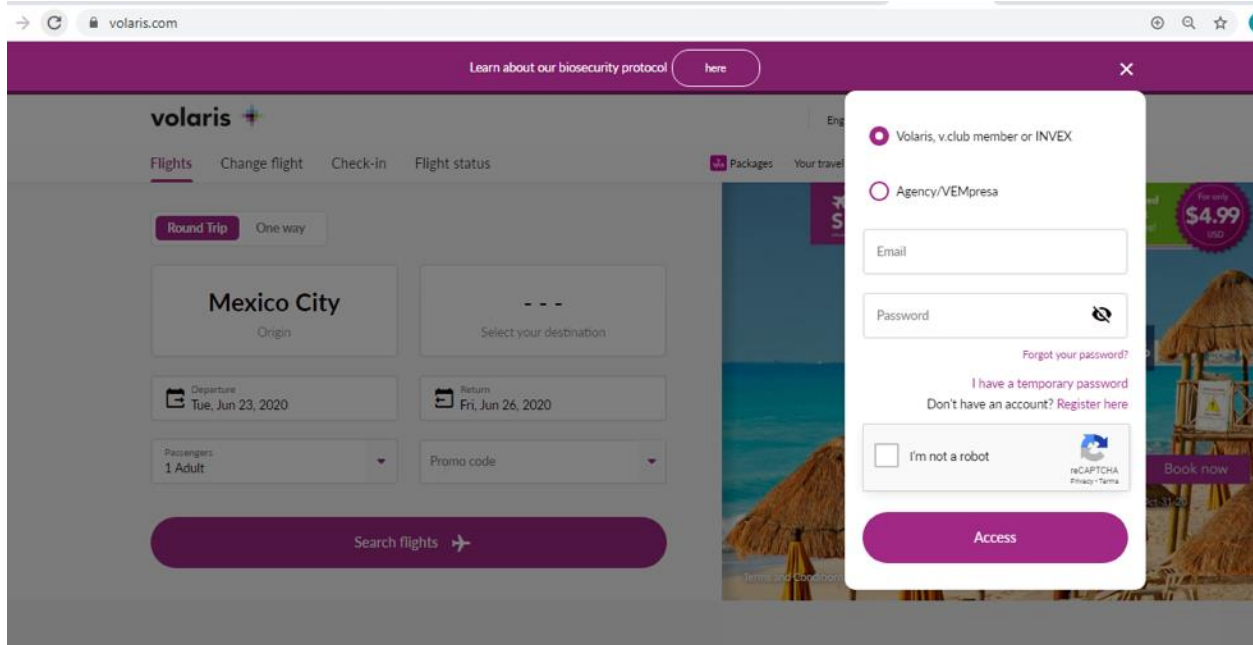
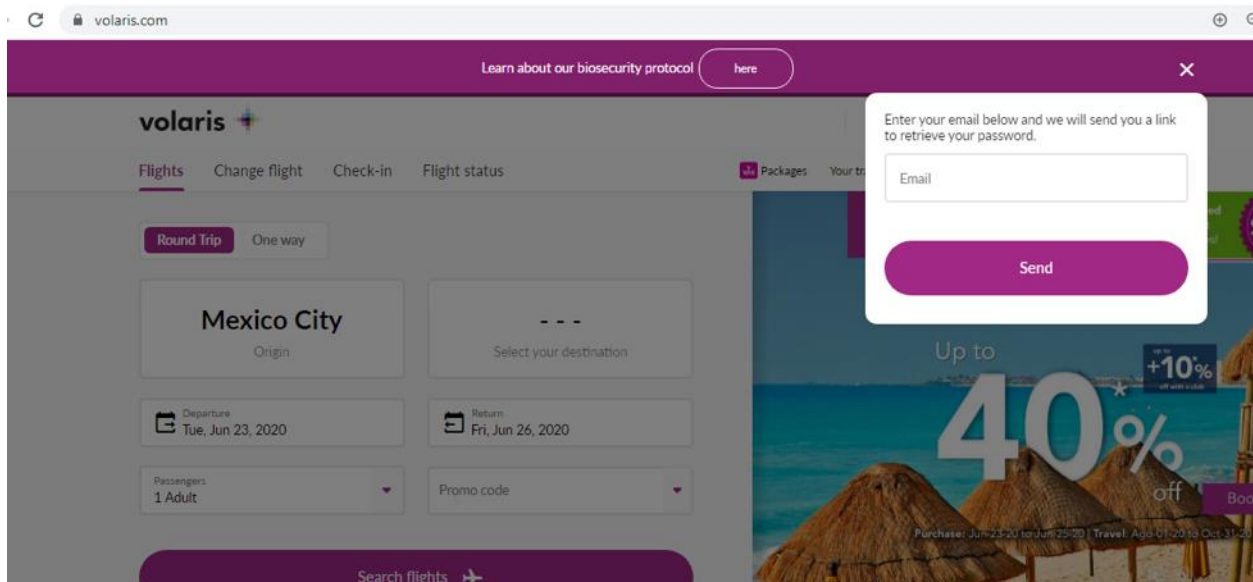


## How do I reset my password?

1. Go to [volaris.com](https://volaris.com) and on the home page click on the "Login" button on the top right. In the box that appears, look for "Forgot your password?" and click on it.

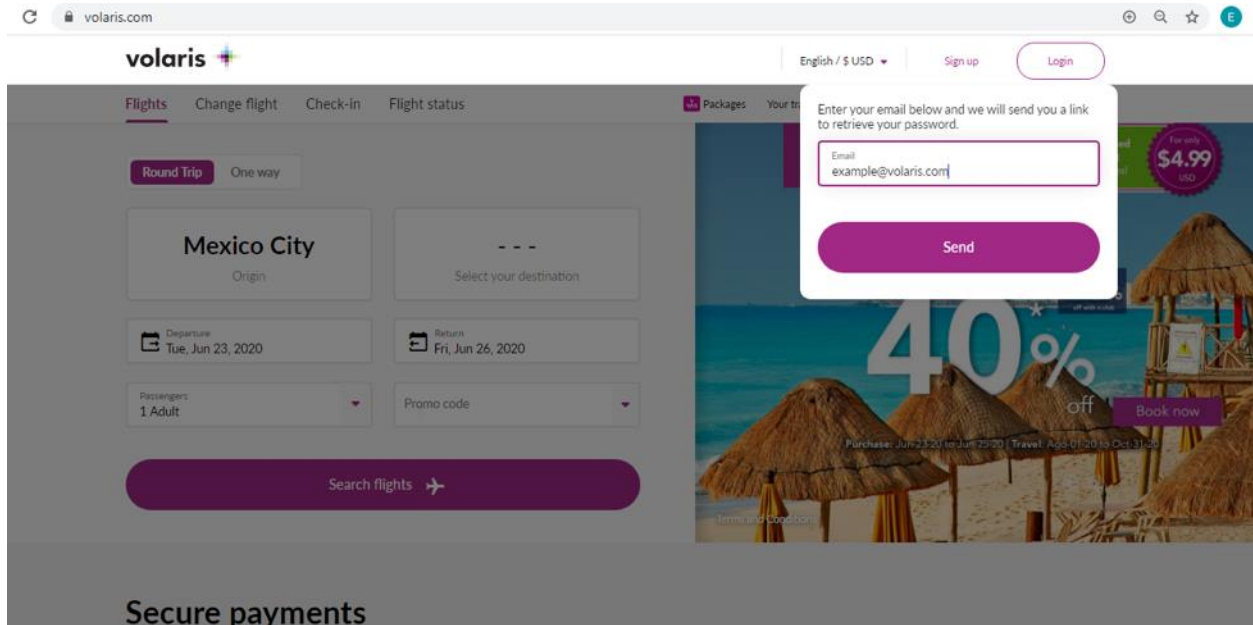


2. Enter the email address that is registered to your account. Important: Your email is now also your username.

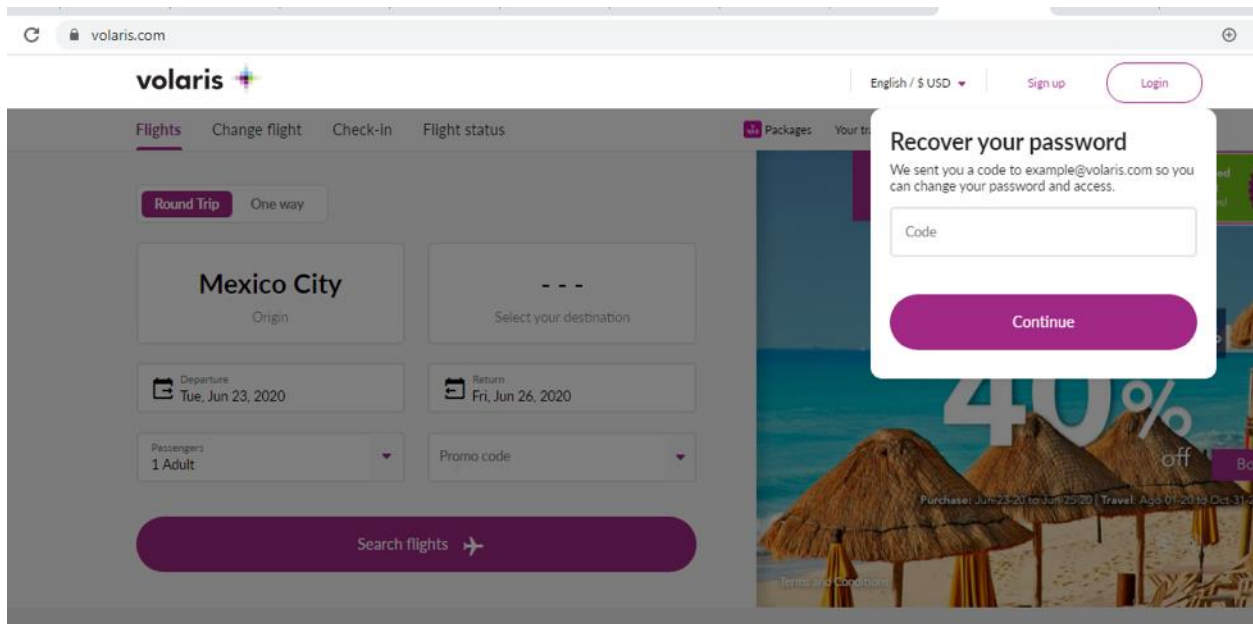


3. You will be sent an email with your temporary password. Check your inbox and/or your spam mail.

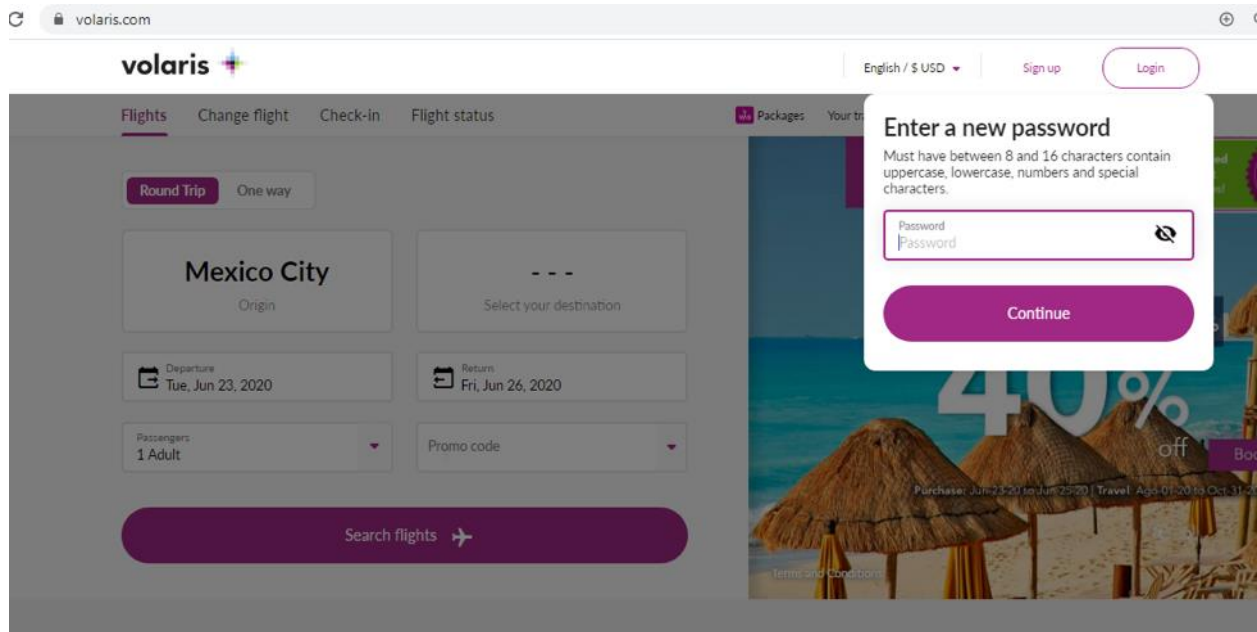
4. Go back into volaris.com, click on the button "Login", enter the email address with which you registered your account and select the option "I have a temporary password".



5. Enter your temporary password from the email we sent you.



6. Type the new password, it must contain: letters, numbers, one capital letter and one special character. E.g.: Volaris1!



7. That's it! You can go back and login with your new password.

