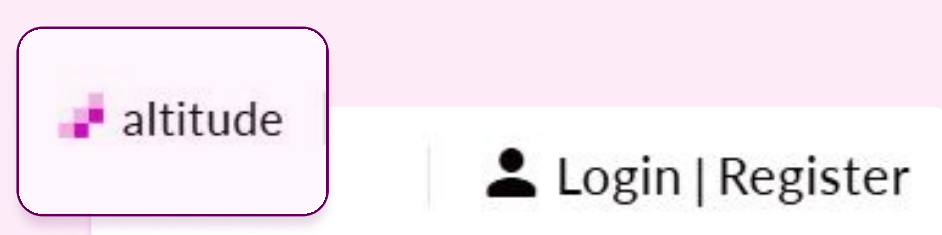




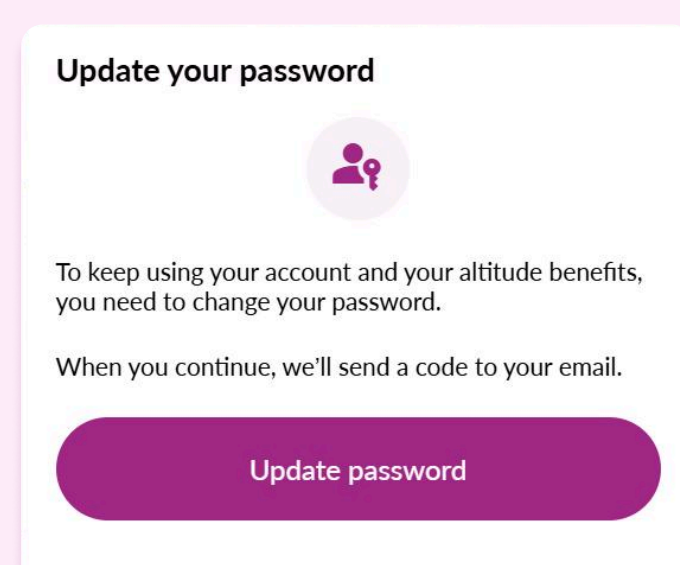
How do I get started with altitude?

1. Go to **volaris.com** and sign in from the **altitude** section.

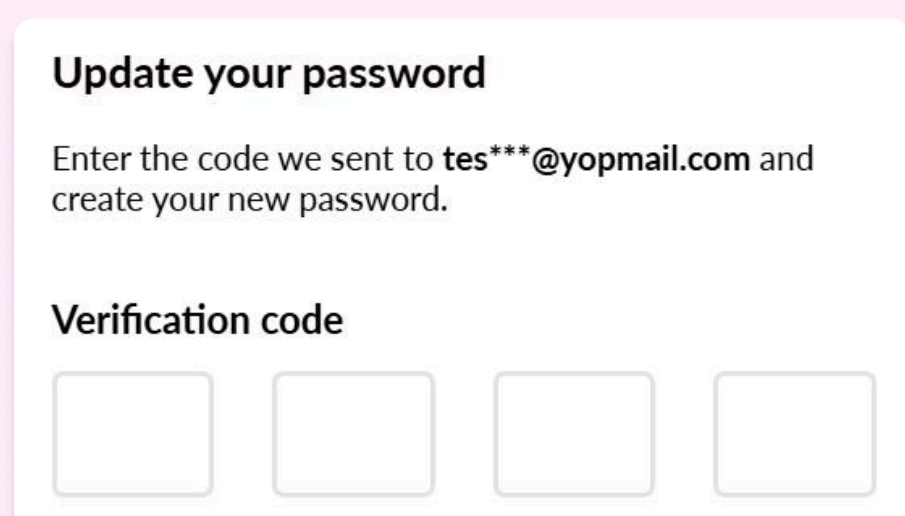
If you're an **INVEX customer, use the same email associated with your **INVEX NOW** app.*



2. A window will appear asking you to **create a new password**.

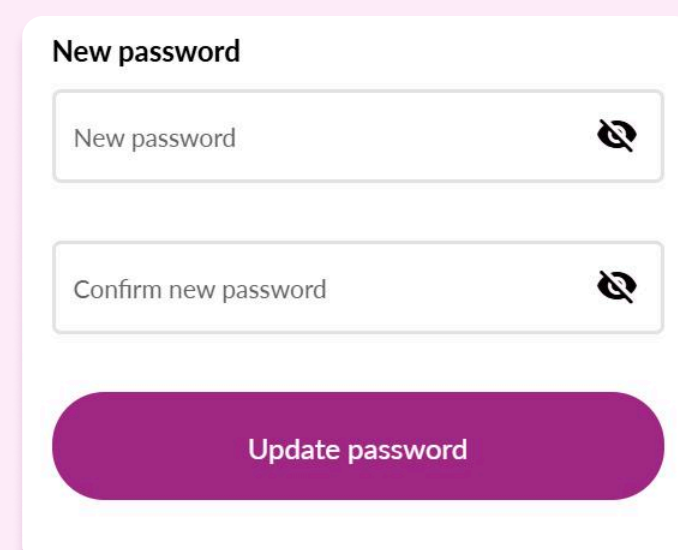


3. You'll receive a **temporary code** by email. Enter it in the **Code field** to verify it and continue.

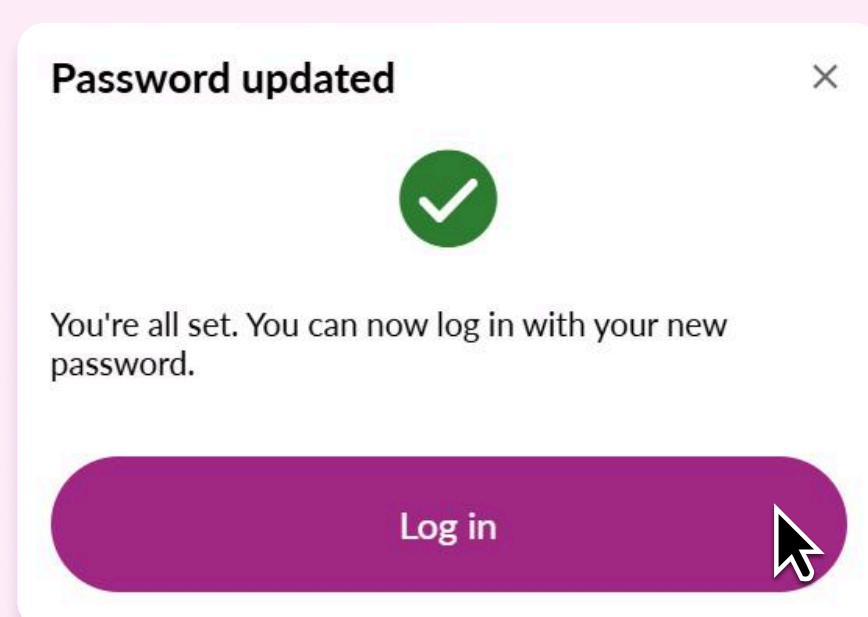


4. Enter your new password **twice**. It must include:

- ° 8 characters to 16 characters
- ° One uppercase letter
- ° One lowercase letter
- ° One number
- ° One symbol

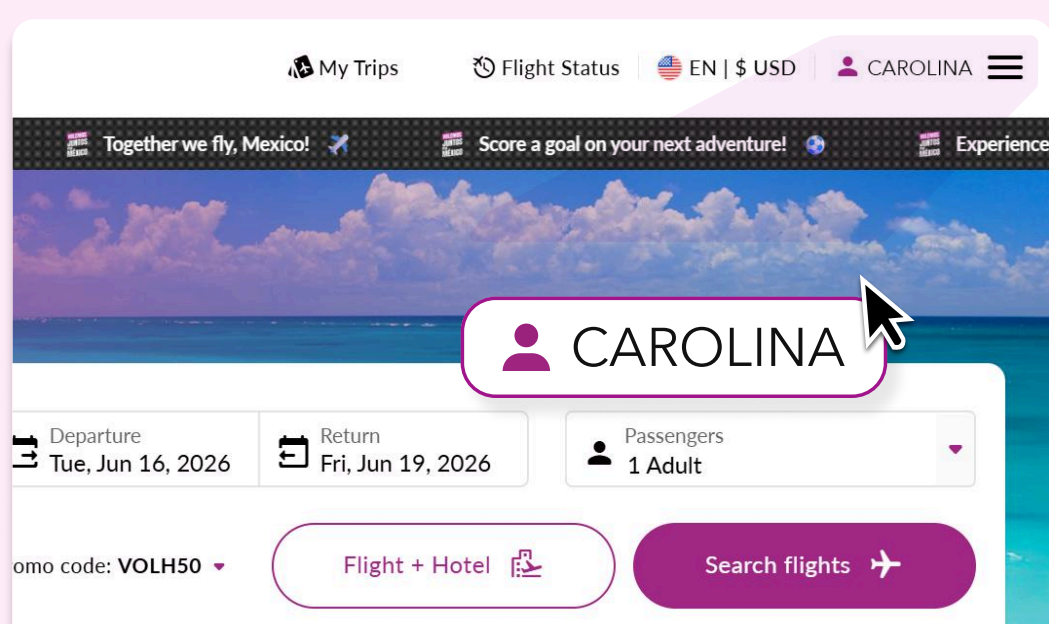


5. Click '**Save new password**' and you're all set. You can now **sign in**.

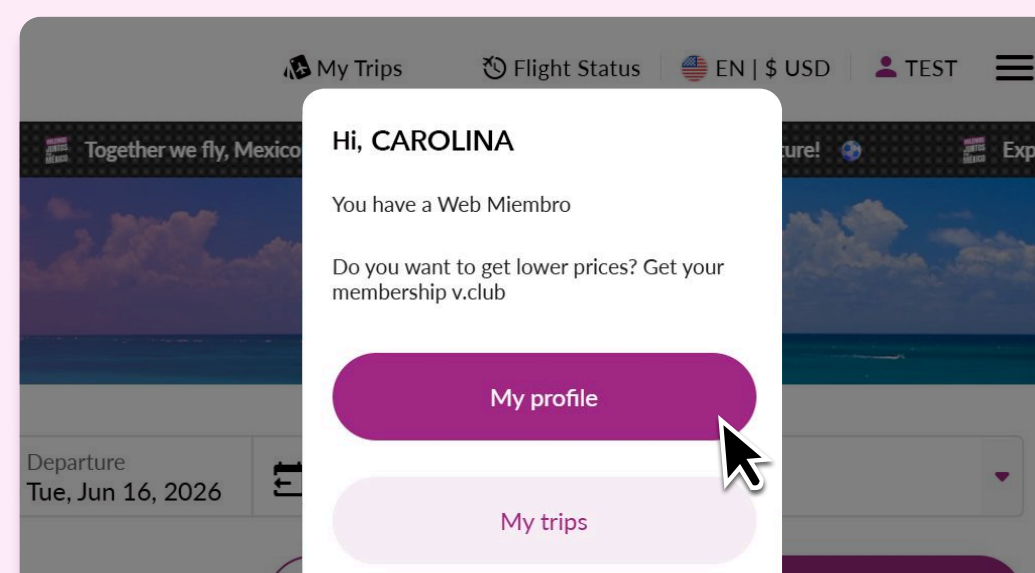


To access altitude, sign in with your email and new password, then click your name in the upper-right corner.

1. In the upper-right corner, click your **name**.



2. Select **My profile**.



3. Finally, select the '**altitude**' tab.

There you can check your **altitude Points** earnings and redemption activity, see your available balance, and sign out.

