

Requirements for Traveling with Lithium Battery-Powered Wheelchairs

When checking in at the counter, it is essential to present the following information about the device:

The type of battery installed, including all spare batteries, must be verifiable. Proof must be provided through the battery's label and/or its Material Safety Data Sheet (MSDS), confirming that the batteries meet the requirements of the UN Manual of Tests and Criteria, Part III, Subsection 38.3.

You may transport one or two spare batteries under the following conditions:

- **1 battery:** must not exceed 300 Wh
- **2 batteries:** must not exceed 160 Wh each

Additionally, if the battery is removable or the equipment is detachable, you must arrive at the airport with the device's technical sheet and user manual. If these are unavailable, you must provide instructions to the counter staff on how to remove the battery and detachable parts.

For safety reasons:

- Carry a fire- and explosion-resistant bag (Lipobag) designed for lithium batteries and a set of tools to disassemble the battery. The tools will be checked along with the mobility device.
- Lipobags containing removable or spare batteries must not exceed the following dimensions:
 - **Length and height:** 25 cm / 10 inches
 - **Width:** 35 cm / 14 inches

A visual inspection of the battery and the wheelchair or mobility device will be conducted. The device will not be transported if the battery shows signs of leaks or previous damage.

Battery Transport Guidelines:

- A lithium-ion battery removed from a mobility device must be carried in the cabin with terminals properly protected. It must not exceed 300 Wh or 25 grams of lithium.
- Up to two (2) spare lithium-ion batteries for mobility devices may be carried onboard, provided the combined total does not exceed 300 Wh or 25 grams of lithium.

Wheelchairs or mobility devices with non-spillable batteries without an effective mechanism to prevent accidental activation must have the battery disconnected and terminals protected to avoid short circuits. If the wheelchair has an electronic memory chip, disconnection may result in memory loss.

Important: If the battery does not meet these requirements or shows signs of leaks or previous damage, the device cannot be transported for safety reasons.

Notify Staff

Wheelchairs are transported free of charge in addition to your baggage. However, it is recommended to notify Volaris staff at least 48 hours before your flight to ensure the device specifications are considered for transportation.

Electric Wheelchairs

To travel with an electric wheelchair, the following requirements must be met:

- Arrive at the airport counter **3 hours before departure** for domestic flights and **4 hours before departure** for international flights.
- The battery must be disconnected, with terminals insulated.
- Bring a manual or instructions for disconnecting the battery.
- Ensure the battery is either a dry or non-spillable wet battery and contains the label "non-spillable battery."

- **Maximum weight:** 60 kg.
- **Maximum dimensions:**
 - Length: 1.30 meters
 - Width: 0.80 meters
 - Height: 1.00 meter

Not Allowed:

- Spillable wet batteries
- Damaged or defective batteries